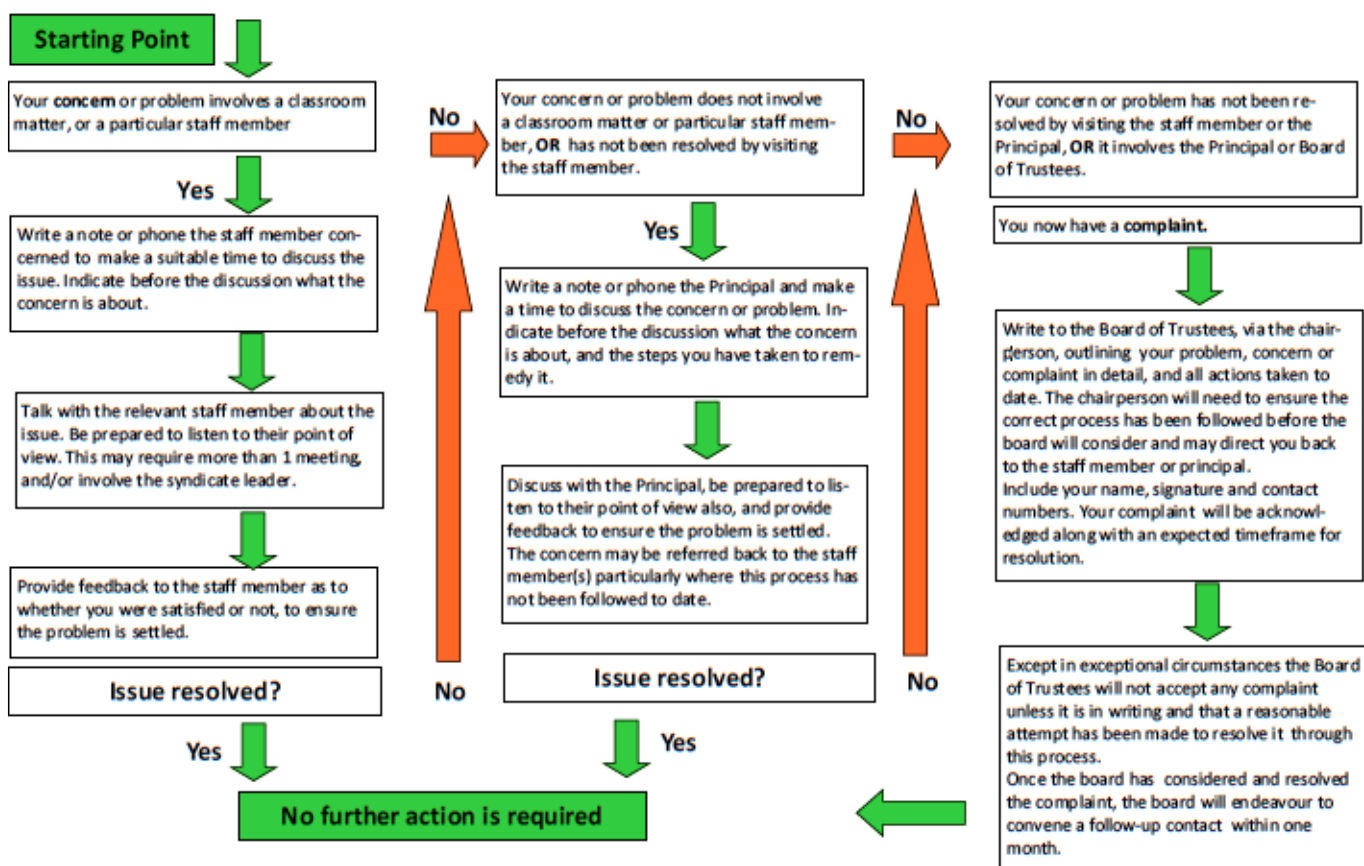


## COMPLAINTS Procedure

**Objective:** Fair resolution of complaints.

**Comment:** Many (most) issues can be addressed by approaching the class teacher in the first instance.

### *Procedure for dealing with Concerns and Complaints at School*



Adopted: June 2012

Reviewed: June 2014

Reviewed: March 2019

Next Review: March 2021